



## Solutions for Law Firms

# You Manage the Motions. We'll Take on the Tech.

Law firms face two constant pressures – keeping customers happy and keeping costs down. Technology plays a key role in managing both, with practice management systems, online research tools, CRM, and much more. Some firms have a technology profile that can justify maintaining a large and expensive internal IT organization. Others have only a fraction of that infrastructure. For them, the investment in a large IT staff can't always be easily justified.

Corserva helps law firms slash the cost of buying and managing technology, from strategy and planning to full outsourced management.

### ● CHALLENGES

#### — Client Relations

Your clients interact with your firms technologies everyday. From phone systems to video conferencing, and from account management to sharing documents, your technology underpins everything that you do. How well your technology supports those interactions drives customer perceptions of your firm.

#### — Performance

Time is your most valuable asset, valuable to you and to your clients. The systems you use – case management, research, unified communications and more, must perform at a consistently high level. Any downtime is a big hit to your bottomline.

### ABOUT CORSERVA

- ✓ Industry Leading Managed Services Provider
- ✓ State-of-the-Art Operations Center with Cutting Edge Technology
- ✓ 24x7x365 Remote Help Desk and Onsite Support
- ✓ 24x7x365 Real-Time Network Monitoring
- ✓ Experienced, Certified Technicians and Engineers
- ✓ Dedicated Account Managers
- ✓ Predictable Monthly Cost, Scalable Level of Service
- ✓ Remote Resolution of Issues More Than 90% of the Time
- ✓ Easy to Understand Graphical Reporting of Performance
- ✓ Reduces IT Operational Costs by up to 70%



### Mobility

Your people are in meetings or mobile much of the time. Their answer is to use mobile devices to make decisions and collaborate anytime and anywhere. Those devices have to be connected to your network, identified, inventoried and monitored at all times.

### Security

When you become a mobile firm, you open an even wider door to security risks. One hacking event, one lost phone, or one instance of lost client data can (and likely will) batter your reputation. Your technology has to be bullet proof. Guarding against risk is a full-time job for experts.

### Costs

You face three IT ecosystem costs. The first is the capital cost of owning and licensing technology. The second is the operational cost of keeping that technology running. The third is the significant cost that you incur when your technology is non-operational. We can help you optimize all three cost components.

### About Corserva

At Corserva, we don't think you should have to pay for services you don't need. That's why we offer a boutique approach to IT management so that you can select only the services that will benefit your company. The choice is yours.

### Powered by the Best in the Business



*and many more...*

### Legal Software

Citrix

Client Profiles

DoubleTime (The Fund)

Exchange

Juris

LexisNexis

QuickBooks

SharePoint / EDM

Thomson Elite

Thomson WestLaw

Time Matters

Timeslips



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