



## Microsoft 365

Integrate Microsoft office productivity, email, and collaboration into a single solution, and access it all from the cloud.

## Trust Corserva to Manage Microsoft 365

The biggest companies in the world - with the most demanding requirements - standardize on Microsoft solutions for productivity, communications and sharing. You can too. Microsoft 365, managed by Corserva, integrates online versions of Microsoft's email and collaboration software with the familiar Office Pro Plus suite in a cloud delivery model. Plus, it includes Windows 10 Enterprise. The cloud service meets your needs for robust security, 24/7 reliability, and user productivity. All at a subscription price you can easily afford.

### BENEFITS

#### Slash the Cost of Productivity

Microsoft 365 is executed in the cloud, which means that you lower costs in every way. You lower capital expense by replacing expensive licenses with low-cost subscriptions. And you virtually eliminate daily support costs, since the hosted solution requires no maintenance or support on your part.

#### Pick the Best Service Fit

Most firms enjoy the freedom and peace of mind provided by trusting Corserva to fully manage and support Microsoft 365. Some clients prefer to manage Microsoft 365 on their own, with Corserva as a backstop when services are needed. Our flexible support offering allows each client to entrust Corserva with what makes sense for their business and budget.

### ABOUT CORSERVA

- ✓ Accredited Managed Services Provider
- ✓ State-of-the-Art Operations Center with Cutting Edge Technology
- ✓ 24x7x365 Remote Help Desk and Onsite Support
- ✓ 24x7x365 Real-Time Network Monitoring
- ✓ Experienced, Certified Technicians and Engineers
- ✓ Dedicated Account Managers
- ✓ Predictable Monthly Cost, Scalable Level of Service
- ✓ Remote Resolution of Issues More Than 90% of the Time
- ✓ Easy to Understand Graphical Reporting of Performance
- ✓ Reduces IT Operational Costs by up to 70%



### Select the Ideal Plan

Corserva supports all versions of Microsoft 365, from the basic web-only access to the most complete versions including advanced functionality. Best of all, you can mix and match plans within your business, providing each user with only the capabilities that they specifically need, thus reducing monthly cost.

### Support You Can Count On

Whether your need is for adding or deleting users, supporting mailbox issues or other functionality, Microsoft 365 support is available by phone, web portal, or email. Our remote control tool enables an engineer to engage directly with end users so that our support team can remotely diagnose and resolve your issues more than 90% of the time. Onsite support is available whenever it's needed.

### Work Anywhere, Anytime

You can be productive no matter where you are. Every level of Microsoft 365 provides full browser-based access to your Microsoft 365 implementation. Add to that the option for access from any tablet or smartphone, and you've got the perfect tool for staying in touch and in control around the clock.

### About Corserva

At Corserva, we don't think you should have to pay for services you don't need. That's why we offer a boutique approach to IT management so that you can select only the services that will benefit your company. The choice is yours.

### Powered by the Best in the Business



*and many more...*

### Services Can Include

Online Versions of Microsoft 365 including Word, Excel, and PowerPoint

Windows 10 Enterprise

File Storage and Sharing with 1TB Storage/User Minimum

Full, Installed Office Applications  
(up to 5 Desktops, Tablets or Phones per User)

Business Class Email, Calendar, and Contacts with 50GB Minimum

Unlimited Online Meetings, IM and HD Video Conferencing

Intranet Site for Your Teams with Customizable Security Settings

Corporate Social Network to Help Employees Collaborate

Personalized Search and Discovery Across Microsoft 365

Enterprise Application Management

Self-Service Business Intelligence

Compliance and Information Protection



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